

The scope of replacement service provided by DJI Care Enterprise Basic, DJI Care Enterprise Basic (2-Year Plan), and the scope of repair service provided by DJI Care Enterprise Plus are shown below:

Type	Supported Product	Covered Components	Quantity of Covered Components
Drones	DJI Matrice 4T DJI Matrice 4E	Aircraft body (incl. RTK module), bound gimbal and camera, battery, propellers, remote controller, and battery charging hub	Propeller (Pair) x2 Battery (Piece) x1 Other Component x1
	DJI Mavic 3E DJI Mavic 3T DJI Mavic 3T Advanced	aircraft body, bound gimbal and camera, battery, propellers, and DJI RC Pro Enterprise	
	DJI Mavic 3M	aircraft body, bound gimbal and camera, battery, propellers, DJI RC Pro Enterprise, and RTK Module	
	Mavic 2 Enterprise Advanced	aircraft body, bound gimbal and camera, battery, propellers, M2EA Spotlight, M2EA Speaker, and M2EA Beacon	
	Mavic 2 Enterprise series	aircraft body, bound gimbal and camera, battery, and propellers	
	Phantom 4 RTK P4 Multispectral	aircraft body, gimbal, battery, and propellers	
	DJI Matrice 400	aircraft, propellers, DJI RC Plus, Intelligent Battery Station, single downward gimbal connector, dual downward gimbal connector, Third PTZ bracket (one batteries can be replaced for free in one year if DJI Care Enterprise Plus is	

		purchased and bound)		
	Matrice 350 RTK	aircraft, propellers, single upward gimbal connector, single downward gimbal connector, dual downward gimbal connector, DJI RC Plus, and Intelligent Battery Station (two batteries can be replaced for free in one year if DJI Care Enterprise Plus is purchased and bound)		
	Matrice 30 Matrice 30T	aircraft body, bound gimbal and camera, propellers, RC Plus, and Intelligent Battery Station		
	Matrice 300 RTK	aircraft body, propellers, single upward gimbal connector, single downward gimbal connector, and dual downward gimbal connectors		
Payloads	Zenmuse L3	gimbal, lidar, camera, IMU Module, single gimbal connector and, and CFexpress™ Type B Card Reader(excluding the CFexpress™ Type B Memory Card (1 TB))	Component x1	
	Zenmuse H20 Zenmuse H20T Zenmuse H20N Zenmuse H30 Zenmuse H30T	gimbal and camera		
	Zenmuse L1 Zenmuse L2	gimbal, lidar, camera, and IMU Module		
	Zenmuse Z30 Zenmuse P1	gimbal and camera (including the lens)		
Accessories	D-RTK 3 Multifunctional Station	D-RTK 3 Station, antenna	Antenna x8	

			Other Component x1
	D-RTK 3 Relay Fixed Deployment Version	Main Body of Fixed Deployment Version (Incl. POE Module), Antenna	Antenna x4 Other Component x1
	Zenmuse S1	Spotlight	Component x1
	Zenmuse V1	Speaker	Component x1
	M2EA RTK Module	M2EA RTK Module	Component x1
Remote Drone Operation Solutions	DJI Matrice 4D DJI Matrice 4TD DJI Matrice 4D (DJI RC Plus 2 Enterprise) DJI Matrice 4TD (DJI RC Plus 2 Enterprise)	Includes aircraft, gimbal and camera, propeller, remote controller, battery charging hub (additionally enjoy two battery replacements within one year during the service period)	Propeller (Pair) x2 Other Component x1
	Matrice 3D Matrice 3TD	aircraft body, bound gimbal and camera, and propellers(two batteries can be replaced for free in one year if DJI Care Enterprise Plus is purchased and bound)	Propeller (Pair) x2 Other Component x1
	Matrice 30T Dock Version	aircraft body, bound gimbal and camera, and propellers	Propeller (Pair) x2 Other Component x1

The scope of official warranty service provided by DJI Care Enterprise Basic and DJI Care Enterprise Basic (2-Year Plan) are shown below :

Type	Supported Product	Covered Components
Drones	DJI Mavic 3E	main controller, vision system, gimbal and camera, propulsion system (excluding the propellers), and DJI RC Pro Enterprise (Lens: Only warranty period extended, instead of the number of lens shutter count)
	DJI Mavic 3T DJI Mavic 3T Advanced	main controller, vision system, gimbal and camera, propulsion system (excluding the propellers), and DJI RC Pro Enterprise
	DJI Mavic 3M	main controller, vision system, gimbal and camera, propulsion system (excluding the propellers), DJI RC Pro Enterprise, and RTK Module (Lens: Only

		warranty period extended, instead of the number of lens shutter count)
	Matrice 350 RTK	aircraft body, flight controller system, propulsion system (excluding propellers) and antenna (transmission antenna and D-RTK antenna), single upward gimbal connector, single downward gimbal connector, dual downward gimbal connector, DJI RC Plus, and Intelligent Battery Station
	Matrice 30 Matrice 30T	aircraft body, bound gimbal and camera, flight controller system, propulsion system (excluding propellers), antennas (transmission antenna and D-RTK antenna), DJI RC Plus, and Intelligent Battery Station
	Matrice 300 RTK	aircraft body, flight Controller System, Propulsion system (excluding propellers) and antenna (transmission antenna and D-RTK antenna), single upward gimbal connector, single downward gimbal connector, and dual downward gimbal connectors
	Mavic 2 Enterprise Advanced	main controller, vision system, gimbal and camera, propulsion system (excluding the propellers), M2EA Spotlight, M2EA Speaker, and M2EA Beacon
	Mavic 2 Enterprise series	main controller, vision system, gimbal and camera, and propulsion system (excluding the propellers)
	Phantom 4 RTK P4 Multispectral	aircraft body, gimbal and camera, vision system, and propulsion system (excluding the propellers)
Payloads	Zenmuse H20 Zenmuse H20T Zenmuse H20N Zenmuse H30 Zenmuse H30T	gimbal and camera
	Zenmuse L2	gimbal, lidar, camera, and high-precision inertial navigation module(Lens: Only warranty period extended, instead of the number of lens shutter count)
	Zenmuse L1	gimbal, lidar, camera, and high-precision inertial navigation module
	Zenmuse Z30 Zenmuse P1	gimbal and camera (including the lens) (Lens: Only warranty period extended, instead of the number of lens shutter count)
Accessories	D-RTK 3 Multifunctional Station	D-RTK 3 Station

	D-RTK 3 Relay Fixed Deployment Version	Main Body of Fixed Deployment Version (Incl. POE Module)
	Zenmuse S1	Spotlight
	Zenmuse V1	Speaker
	M2EA RTK Module	M2EA RTK Module
Remote Drone Operation Solutions	Matrice 3D Matrice 3TD	main controller, vision system, gimbal and camera, propulsion system (excluding the propellers)

The scope of flyaway replacement service provided by DJI Care Enterprise Plus is shown below:

Type	Supported Product	Covered Components	Quantity of Covered Components
Drones	DJI Mavic 3E DJI Mavic 3T DJI Mavic 3T Advanced DJI Mavic 3M DJI Matrice 4T DJI Matrice 4E	aircraft body, bound gimbal and camera, battery, propellers	Propeller (Pair) x2 Battery (Piece) x1 Aircraft body x1 Bbound gimbal and camera x1
	Matrice 30 Matrice 30T	aircraft body, bound gimbal and camera, battery, propellers	Propeller (Pair) x2 Battery (Piece) x2 Aircraft body x1 Bbound gimbal and camera x1

Return Components Instructions:

1). Please send back the aforementioned covered components according to the official matching standards. (Official matching standards: The serial numbers and binding relationship of the aircraft and main components must be consistent with those at factory shipment or as documented in the DJI system.) Otherwise, DJI has the right to require you to send back such components or reject your DJI Care Enterprise service request. Any component not sent back will not be entitled to DJI Care Enterprise services. Please do not send back any components separately, or components that are not standard provided by DJI. DJI has the right to reject your DJI Care Enterprise service request if you send back components separately or components that are not standard provided by DJI. Please do not send back your battery charger or other parts that are not within the coverage. Any relevant expenses as well as risks and liability incurred as a result of you doing so shall be borne by you alone.

2). For drone models with parts that include a battery, you can decide whether to send the battery back if it is working normally. If you send the battery back, DJI will provide you with a new one during the replacement service; if no battery is sent back, DJI will not provide any battery replacement during the

service. If your courier company refuses to deliver your battery due to its seriously damaged condition, you may contact DJI and provide photos or videos of the battery without having to send the damaged battery back. Upon verification, DJI will provide you with a new battery in your product replacement.